



SASKATCHEWAN TRANSPORTATION COMPANY

LOCAL PASSENGER TARIFF NO. 20

RULES AND REGULATIONS GOVERNING THE
TRANSPORTATION OF PASSENGERS

Effective: March 2, 2015

NOTE: THIS TARIFF COMPLETELY CANCELS STC LOCAL PASSENGER
TARIFF NO. 19

TABLE OF CONTENTS SECTION A1

RULES & REGULATIONS Section A1.....	1
Rule# 1: Application	1
Rule# 1A: Passenger search	1
Rule# 2: Applications of fares:.....	1
Rule# 3: Tickets	2
Rule# 4: Routing.....	4
Rule# 5: Stop-overs.....	5
Rule# 6: Reservations	5
Rule# 7: Liability.....	6
Rule# 8: Seasonal Operations.....	6
Rule# 9: Objectionable Persons.....	6
Rule# 10: Animals	7
Rule# 11: Baggage	7
Rule# 12: Optional Honouring of Tickets	7
Rule# 13: Optional Routes – No Additional Charge.....	7
Rule# 14: Unaccompanied Child Policy	8
Rule# 15: Clergy Fares	9
Rule# 16: Disabled persons programs and bookings	10
Rule# 17: Medical Pass	11
Rule# 18: Senior Fares – 25% Discount.....	12
Rule# 19: Student Fares – 10% Discount	12
Rule# 20: SIAST Palliser Pass	12
Rule# 21: Frequent Rider Card	12
Rule# 22: Seat Selection.....	13
Rule# 23: Prepaid Ticket Orders (PTO).....	13
Rule# 24: Compassionate fares	14
Rule# 25: Group Rate / Bulk Discount.....	14
Rule# 26: Mid-week Return Discount	14
Rule# 27: e-tickets	15
Rule# 28: Smoking	16

TABLE OF CONTENTS SECTION A2

RULES & REGULATIONS Section A2.....	17
Rule# 1: Application	17
Rule# 1A: Baggage Search.....	17
Rule# 2: Baggage Defined.....	17
Rule# 3: Articles and Receptacles Prohibited & Property Carried at the Owner's Risk in Baggage Service	19
Rule# 4: Carriage of Mobility Aids and Scooters	22
Rule# 5: Free Baggage Allowance.....	22
Rule# 6: Baggage Limitations	22
Rule# 7: Liability.....	23
Rule# 8: Claims	24
Rule# 9: Delivery of Baggage at Destination	24
Rule# 10: Baggage Under Quarantine	24
Rule# 11: Redemption of Tickets	24
Rule# 12: Charges for Baggage Handling.....	25
Rule# 13: Charges for Baggage of Excess Value	25
Rule# 14: Transportation of Excess Baggage	26
Rule# 15: Baggage Accepted for Storage.....	26
Rule# 16: Terminal Storage.....	27
Rule# 17: Liability for Articles Checked in Terminal Parcel Check Rooms or Lockers.....	27
Rule# 18: Unclaimed Property Checked in Terminal Parcel Rooms and Lockers	27
Rule# 19: Express Service	27

ALPHABETICAL INDEX

SECTION A1

Accessible Bus Bookings, page 11, rule 16
Animals, page 7, rule 10
Application, page 1, rule 1
Application of Fares, page 1, rule 2
Attendant Program for Visually Impaired and Disabled Persons, page 10, rule 16
Baggage, pages 7 & 11, rules 11 & 16, See also Section A2
Clergy Fares, page 9, rule 15
Compassionate Fares, page 14, rule 24
Disabled Persons Programs, page 10, rule 16
e-Tickets, page 15, rule 27
Frequent Rider Card Program, page 12, rule 21
Group Rate/Discount, page 14, rule 25
Liability, page 6, rule 7
Medical Pass, page 11, rule 17
Midweek Return Discount, page 14, rule 26
Objectionable Persons, page 6, rule 9
Optional Honouring of Tickets, page 7, rule 12
Optional Routes – No Additional Charge, page 7, rule 13
Passenger Search, page 1, rule 1A
Prepaid Ticket Orders, page 13, rule 23
Refunds, page 4, rule 3
Reservations, page 5, rule 6
Routings, page 4, rule 4
SIAST Palliser Pass, page 12, rule 20
Seasonal Operations, page 6, rule 8
Seat Selection, page 13, rule 22
Senior Fares, page 12, rule 18
Smoking, page 16, rule 28
Stop Overs, page 5, rule 5
Student Fares, page 12, rule 19
Tickets page 2, rule 3
Unaccompanied Child, page 8, rule 14
Visually Impaired Persons Program, page 10, rule 16

SECTION A2

Application, page 17, rule 1
Articles Prohibited in Baggage Service, page 19, rule 3
Baggage Accepted for Storage, page 26, rule 15
Baggage Defined, page 17, rule 2
Baggage Search, page 17, rule 1A
Baggage Under Quarantine, page 24, rule 10
Carriage of Mobility Aids & Scooters, page 22, rule 4
Charges for Baggage of Excess Value, page 25, rule 13
Charges for Baggage Handling, page 25, rule 12
Claims, page 24, rule 8
Delivery of Baggage at Destination, page 24, rule 8
Free Baggage Allowance, page 22, rule 5
Express Service, page 27, rule 19
Liability, page 23, rule 7
Liability for Articles Checked, page 27, rule 17
Limitations, page 22, rule 6
Property Carried at Owner's Risk, page 19, rule 3
Redemption of Tickets, page 24, rule 11
Terminal Storage, page 27, rule 16
Transportation of Excess Baggage, page 26, rule 14
Unclaimed Property in Terminal Lockers, page 27, rule 18

RULES & REGULATIONS
SECTION A1

RULE# 1: APPLICATION

Except as otherwise specifically provided herein, the Rules, Regulations, Rates and Charges published in this Section apply to the transportation, storage or parcel checking of baggage, and other articles as specified and defined in Rule 1A, in connection with valid transportation sold over the lines of Saskatchewan Transportation Company.

RULE# 1A: PASSENGER SEARCH

As a condition of carriage, STC reserves the right:

1. To conduct a search of all passengers, baggage, and cargo for any substance, material, or article of a kind or quality that is likely to be disagreeable to or dangerous to passengers or is likely to expose passengers, baggage, or cargo to risk, loss or damage;
2. To refuse to accept for transportation any such substance, material, or article; or
3. To require any such substance, material, or article to be placed in the lower baggage compartment as a condition of transport.

No person is obligated to permit a search of their person, baggage, or cargo to be carried out if they choose not to board or have their baggage or cargo placed on the bus.

RULE# 2: APPLICATIONS OF FARES:

A – General Application:

1. Fares and charges shown in this tariff and in tariffs made subject hereto are Adult Fares shown in dollars and cents and are payable in lawful Canadian money.
2. When a through fare is not published, one may be constructed as follows:
 - By adding together the mileage published in two or more tables in Section B and applying the appropriate fare found in Section C, routing to be via the route over which the fare is constructed.
 - If the fares constructed as above, exceeds a published through fare to or from a point beyond on the same line of travel, the through fare will then apply.
 - Fares to or from intermediate points (to or from which no fares are published) will be the same as the fares to or from the next distant point.

3. Fares named in tariffs made subject hereto apply ONLY TO TRANSPORTATION of persons and their baggage. All fares or charges for any other “additional services” offered by STC will be in addition to the fares named therein.
4. Disagreement Concerning the Applicable Fare
In case of disagreement between the passenger and the driver or other representative of STC, as to either the applicable fare on file appropriate regulatory body or the amount of fare paid; the passenger shall pay the amount demanded by the driver or other representative of STC, but shall be informed that in response to a written request, STC will refund any overcharge.

B – Regular Round-trip Fares:

Adult and child regular round-trip fares will be two (2) times the applicable One-way fare.

C – Children’s Fares:

1. Children (age 5 – 11), who have not yet reached their twelfth (12th) birthday, will be charged 50% of the one-way or round-trip fare applicable to adults, increased where necessary to make such a fare end in “.00” or “.05”. (50% discount)
2. Children (age 0 – 4), who have not yet reached their fifth (5th) birthday, will be carried free when accompanied by a passenger thirteen (13) years of age or older holding a regular fare, senior fare, student fare, or Frequent Rider Card fare unless otherwise specified.
3. All children who have not reached their eight (8th) birthday must be accompanied by a passenger thirteen (13) years of age or older.
4. Children who have reached or passed their twelfth (12th) birthday will be charged the fare appropriate to either adult or student passenger fares.
5. Children traveling alone: See Rule 14 “UNACOMPANIED CHILDREN”
6. Children up to age four (4) traveling free will be allowed a seat, not to the exclusion of another passenger; limit of one free child per each adult fare. Where a parent/guardian chooses to purchase a half (1/2) fare for a child under five (5) years of age, that child will be guaranteed a seat.

D – Minimum Fares:

Minimum fares will apply to all regular and discounted fares.

RULE# 3: TICKETS

A – Date of Sales:

Tickets will provide date of sale.

B – Limit of Tickets:

1. One-way tickets will be limited, for travel, to two (2) months in addition to date of sale.

NOTE: Unless otherwise specified on discounted fares or specials.

2. Round-trip tickets will be limited, for travel, to one (1) year in addition to date of sale.

NOTE: Unless otherwise specified on discounted fares or specials.

C – Extension of Limit of Tickets:

Tickets sold at fares authorized in Tariffs made subject hereto may be exchanged for tickets carrying a longer limit, upon payment of difference between the amount paid from the original ticket and the fare carrying the longer limit in effect on date original ticket was purchased. This exchange may be made any time prior to the expiration date of the new ticket to be issued in lieu of the original ticket.

EXCEPTION – Under any of the following conditions, an extension of limit and stop-over privilege will be granted without additional charge:

1. ILLNESS:

In case of illness which makes traveling dangerous and, if necessary, to one or more accompanying members of the family of holder of ticket when such illness is authenticated by written certificate of a reputable physician or other satisfactory evidence is given.

2. QUARANTINE:

To holder of tickets who become subject to an established quarantine and present proper certification thereto by the quarantine physician or other authorized public health officer.

3. SCHEDULE CURTAILMENT:

If, on account of washouts, obstructions to highway, road closures, public calamity, the act of God or of the public enemy, a passenger delayed on the lines of STC, so that the limit of such passenger's ticket has expired, or has elapsed to such an extent as to curtail the stop-over privilege.

NOTE: The extension of limit and stop-over privileges provided in this exception will be made by the ticket agent or other authorized STC representative who will mark the ticket or issue a new ticket in exchange. Such ticket, or tickets issued in exchange must be marked to show the reason for the extension of limit.

D –Ticket Refunds:

Tickets will be refunded by STC to the original purchaser, at the fare paid when no portion of the trip has been made, and at the difference between the fare paid and the published tariff fare between the point used if the trip is discontinued and not completed. Application for refund on tickets can be made at the Regina, Saskatoon or Prince Albert

Ticket Offices or can be sent/mailed to STC's Head Office. Regular fare tickets (one-way and return) are eligible for refund up to one year from date of purchase.

EXCEPTION: Agents may refund a ticket of their own issue, on date of sale only, when no portion thereof has been used.

Refunding of tickets on Saskatchewan Transportation Company routes will be subject to a flat fee surcharge of \$10.00 per ticket plus GST. This surcharge is not applicable to overcharging as a result of re-routing or miscalculation at point of issue. This surcharge is also not applicable when a passenger has been refused service during the passenger or baggage screening process or has not agreed to a search of their person or baggage.

Tickets purchased online (e-tickets) are non-refundable and non-transferable.

E – Tickets - Couponing:

1. One-way tickets shall contain a coupon for each carrier participating in the through movement.
2. Round-trip tickets shall contain a “Going” and a “Return” coupon for each carrier participating in the trip.

F – Method of Payment:

The following forms of payment for tickets will be accepted: cash, money order, certified cheque, approved government requisitions and warrants, Visa, MasterCard, and debit (where available).

RULE# 4: ROUTING

A – General:

1. Fares named in this tariff or in tariff subject hereto apply via the direct route only, unless otherwise authorized
2. Routing must be designated at the time the ticket is purchased and can only be changed as permitted in paragraph B of this rule.

B – Change of Routing or Destination:

1. Subject to conditions shown in this rule, routing on ticket may be changed en route prior to completion of passenger's trip only when the diversion is approved by an authorized representative of STC.
2. Subject to conditions shown in this rule, destination on ticket (including destination on return portion of round-trip tickets) may be changed en route prior to completion of passenger's trip.

3. When route or destination is changed to one carrying the same fare, no additional collection will be made.
4. When route or destination is changed to one carrying a higher fare, the passenger will be required to pay the difference between the fare originally paid and the fare in effect at the time original ticket was purchased from origin to destination of a new ticket via route to be used.
5. When route or destination is changed to one carrying a lower fare, refund or the difference between the fare paid and the fare in effect at the time original ticket was purchased from origin to destination of the new ticket via route to be used, will be made by STC on applications to its Head Office.
6. The time limits of new tickets issued under this rule must be computed from the date of purchase of original ticket.

RULE# 5: STOP-OVERS

Stop-overs within the limits of tickets (or extensions thereof), will be permitted at any point on the lines of STC, upon application to an STC representative or driver. Proper notations must be made on, or coupons added to, the ticket by such STC representative or driver. Passengers should be instructed to make arrangements for stop-overs at the time they purchase their tickets or prior to BOARDING THE BUS.

EXCEPTION: Stop-overs will not be permitted by Saskatchewan Transportation Company on optional routing except when required due to scheduling. See Rule 13.

RULE# 6: RESERVATIONS

1. Reservations of seats or other special accommodations will not be made except as specifically noted in Rule 22 (seat selection).
2. STC reserves, to itself, full control and discretion as to seating of passengers and reserves the right to change such seating at any time during the trip provided that seating arrangements will be made without regard to race, colour, creed, or national origin.
3. STC reserves the right, wherever operating conditions require, to transfer passengers from one vehicle to another en route.
4. Seat space cannot be guaranteed on stop-over privileges or on sale of tickets at intermediate points and is subject to the limitation of seating capacity of motor coach passing through such points.

5. In case of insufficient seating capacity of any schedule, passengers may be placed on schedules having available space.

RULE# 7: LIABILITY

1. Except as responsibility may be imposed by law, STC will not be liable for delays caused by accidents, breakdowns, adverse conditions of the road, snow storms and other conditions beyond its control and does not guarantee to arrive at or depart from any point at a specific time. The time of arrival at and departure from any point shown in its published Time Schedule it endeavors to maintain, but same is not guaranteed.
2. Except as responsibility may be imposed by law, STC will not be responsible for lost or stolen Tickets.
3. Tickets, sold at fare shown in tariffs subject hereto are non-transferable and, if presented for passage by any person other than the one named on the ticket will be void and may be confiscated by any authorized representative of STC.
4. In issuing tickets and checking baggage under authority of tariffs subject hereto, for passage over the lines of other carriers, the issuing carriers shown in such tariff act only as agents and do not assume responsibility for transportation over the lines of other carriers, except as responsibility may be imposed by law with respect to baggage. In the sale of such tickets, the initial carrier assumes no liability for the transportation by, or the acts or neglects of, other carriers.

RULE# 8: SEASONAL OPERATIONS

Operations via some routes and to some destinations are seasonal in character and are subject to road and weather conditions. STC reserves the right to issue or honour tickets only during the season that service is operated.

RULE# 9: OBJECTIONABLE PERSONS

STC reserves the right to refuse to transport a person

- under the influence of intoxicating liquor or drugs;
- whose conduct is such or is likely to be such as to make him or her objectionable to other passengers or prospective passengers;
- who is incapable of caring for himself or herself, unless travelling with an attendant (see the Exception, below); or
- who refused to comply with any lawful rule or regulation of STC.

Such persons may be removed from the bus at any usual stopping place or at such other places as the driver may select. In the event of such removal, the liability of STC shall not exceed the amount of the excess fare paid by the passenger. At the driver's discretion, persons who have consumed any amount of alcohol may be refused travel privileges.

EXCEPTION: This rule does not apply to ill or disabled persons who are accompanied by an attendant or a nurse as outlined in Rule # 16, Section A1, in which case carriage will be permitted provided that the ill or disabled person is accompanied by an attendant.

RULE# 10: ANIMALS

1. Dogs, cats, birds or other animals will NOT be carried, except as provided in Paragraph (2) hereof;
2. Visually impaired, hearing impaired, or otherwise disabled persons requiring a service animal may be accompanied by a service animal for no extra charge. Such service animal must be properly harnessed and must lie or stand at the feet of its master.

Visually impaired passengers may be accompanied by either a seeing attendant and/or a service animal.

NOTE: A "service animal" is an animal that is required by a person with a disability for assistance and is certified, in writing, as having been trained to assist a person with a disability by a professional service animal institution.

RULE# 11: BAGGAGE

SEE SECTION A-2.

RULE# 12: OPTIONAL HONOURING OF TICKETS

Tickets purchased through Greyhound Canada Transportation Corp. will be honoured by Saskatchewan Transportation Company for the following corridors: Moose Jaw – Regina, SK; North Battleford – Saskatoon, SK; and Saskatoon – Yorkton, SK.

RULE# 13: OPTIONAL ROUTES – NO ADDITIONAL CHARGE

All classes of tickets will be optionally routed in accordance with the table below at NO extra charge. Routings are shown in the following table in one direction only. When traffic is moving in the opposite direction, routings should be the reverse.

ALL CLASSES OF TICKET GOOD FOR PASSAGE		ORIGINALLY ROUTED VIA	WILL BE HONOURED AT THE OPTION OF THE HOLDER VIA
BETWEEN	AND		
Chamberlain	Regina	Lumsden J.	Moose Jaw
Chamberlain	Mossbank	Tuxford	Regina
Nipawin	Prince Albert	Choiceland	Tisdale
Nipawin	Saskatoon	Choiceland	Tisdale
Prince Albert	Regina	Melfort	Saskatoon
Coronach	Regina	Congress	Gravelbourg
Meadow Lake	Saskatoon	Glaslyn	Loon Lake
Norquay	Saskatoon	Kelvington	Canora
Preeceville/Sturgis	Saskatoon	Kelvington	Canora
Raymore	Saskatoon	Nokomis	Watson

NOTE: An add-over fare will apply to all one-way and return trips between Saskatoon and Moose Jaw via Regina.

RULE# 14: UNACCOMPANIED CHILD POLICY

All children who have not reached their eighth (8th) birthday must be accompanied by a passenger thirteen (13) years of age or older.

Children age eight (8) to twelve (12) inclusive, while traveling unaccompanied, **MUST MEET ALL** of the following requirements:

1. The trip will begin and end on the same schedule. However, children will be allowed to transfer onto other STC schedules at locations where the time between arrival and departure does not exceed 15 minutes.

Under no circumstances will transfers be allowed at any location where the time between arrival and departure exceeds a 30 minute wait or where the other schedule is not an STC-operated schedule.

The child and parent/guardian should be at the terminal/agency 30 minutes prior to departure.

2. The child must be met at the destination. The destination terminal/agency must be open upon arrival. Guardians should arrive at destination terminal/agency 15 minutes prior to arrival.
3. A parent, guardian or custodian of the child must agree to all conditions of carriage for the specified unaccompanied child and sign a three part "Unaccompanied Child Form" with the original copy attached to the ticket. STC will maintain a list of unaccompanied children, parents/guardians who have not followed the specific guidelines outlined in the policy or form, and transportation will be denied if problems continue. This includes children leaving the bus unattended, parents not staying until children board the bus, children not behaving on the bus and parents/guardians not showing up on time to meet the child.
4. The child must understand that:
 - a. They are to remain seated in close proximity to the driver at all times (except for use of the washroom) when the bus is moving.
 - b. They are not to leave the bus unless accompanied by the driver and are to remain with the driver at all times.
 - c. They are to tell the driver immediately if anyone or anything is bothering them or if they require assistance.
 - d. They are to follow all of the driver's instructions when stopping for scheduled breaks or when the driver must help to load or unload other passengers, baggage and freight.
 - e. Upon arrival at the destination, they are not to get off the bus until all other passengers have exited the bus and the driver returns to escort them into the terminal or agency to meet the person designated by their parent or guardian to meet them.
5. Should the child not be met at the destination, as stated, Saskatchewan Transportation Company representative(s) will take whatever action is considered necessary to arrange for the minor's custody (including calling the local RCMP or Social Services) and any necessary and reasonable cost incurred in taking such action will be charged to the parent/guardian of the child. The child may not be released into the custody of anyone but the person named on the form.

RULE# 15: CLERGY FARES

The application of Clergy Fares will not be applicable on or via the lines of Saskatchewan Transportation Company.

RULE# 16: DISABLED PERSONS PROGRAMS AND BOOKINGS

Attendant Program for Visually Impaired and Disabled Persons

The Attendant Program for Visually Impaired and Disabled Persons allows accompaniment by an adult attendant or a service animal at no additional charge, subject to the eligibility criteria outlined herein.

Eligibility Criteria:

1. Attendant Program for Visually Impaired Persons

- a. Visually impaired passengers may travel with either an adult attendant or a service animal/ guide dog when they present a letter from a certified optometrist/ophthalmologist or a valid CNIB (Canadian National Institute for the Blind) card.
- b. Owners of a service animal/seeing-eye dog must provide documentation to verify their animal/dog is properly trained.
- c. A free adult attendant fare will not be issued to visually impaired persons accompanied by a Trained Dog/Service Animal, acting as a guide.

2. Attendant Program for Disabled Persons

Disabled persons may be accompanied by an adult attendant (at no extra charge) in the following circumstances:

- a. The individual cannot board or alight from a motor coach without physical assistance.
- b. The individual cannot sit down or stand-up with dignity, without physical assistance.
- c. The individual cannot physically tend to himself/herself without physical assistance in the self-areas of eating, personal hygiene and washroom facilities.

Conditions of Sale:

1. The visually impaired or disabled person and the adult attendant must travel together for the entire trip.
2. The attendant must be capable of assisting the visually impaired or disabled person in boarding and deboarding during the trip without assistance from STC Personnel.
3. The time limit of the ticket will be governed by the Tariff from which the fare authorized herein is obtained.

Fares:

Tickets authorized herein will be based on regular fares (or medical pass rates, if applicable) and are not applicable on any excursion fares, unlimited travel tickets, or other reduced fares, or any other carrier.

1. One-way Fares:
One adult, one-way regular fare, applicable via the route travelled, will apply. A zero-fare ticket will be issued for the adult attendant.
2. Round Trip Fares:
Double the adult one-way fare, applicable via the route travelled, will apply. A zero-fare ticket will be issued for the adult attendant.
3. Child Fares:
Not applicable with child fares.

Marking of Ticket:

A ticket must be issued for all passengers. Each coupon for the use of a permanently disabled person and an adult attendant should be plainly marked "Attendant Program."

A regular form ticket will be used; stamping or endorsing "Attendant Program" on the tickets issued for the visually impaired/disabled passenger and adult attendant, together with limit of ticket and amount of fare paid.

Note: No ticket is required for a service animal/seeing-eye dog.

Baggage

Each passenger will be allowed two (2) pieces of baggage to be stowed under the bus and one (1) piece of carry-on baggage; however, collapsible non-motorized wheelchairs and other aids will be accepted as checked baggage, and will be in addition to the three (3) piece limitation.

Accessible Bus Booking

STC offers passengers with special needs the ability to book, in advance, buses with wheelchair accessibility when travelling. **All coach reservations must be made a full 48 hours prior to travel;** STC will confirm these travel dates and times 24 hours prior to departure to ensure the correct coaches are dispatched.

Note: Persons requiring carriage of a mobility aid or scooter as baggage must provide 24 hours advance notice – see Rule #4 in Section A2.

RULE# 17: MEDICAL PASS

A person presenting a "Medical Authorization Form" verifying that he/she is travelling for physician prescribed treatment(s) may purchase a Medical Pass entitling the bearer unlimited travel for 30 days over STC identified Travel Corridor(s). Pricing and schedule details are available STC agents and terminals or at www.stcbus.com/medicalpass.

Note: Travel is valid only between two locations, specified at the time of purchase. A second pass may be purchased for an attendant accompanying a child or adult that is travelling for physician prescribed treatment(s).

RULE# 18: SENIOR FARES – 25% DISCOUNT

Senior citizens age 60 and over presenting proper identification of age are entitled to travel over STC Lines only at 75% of the one-way or round trip regular fare applicable to adults, increased where necessary to make the fare end in a “.00” or “.05.”

RULE# 19: STUDENT FARES – 10% DISCOUNT

Anyone presenting a valid Student Card (from any valid educational institution) is entitled to travel over STC Lines only, at 90% of the one-way or round trip regular applicable to adults, increased where necessary to make the fare end in a “.00” or “.05.”

RULE# 20: SIAST PALLISER PASS

Anyone presenting a valid Palliser Student Card may purchase a Palliser Pass entitling the bearer unlimited travel for one month on STC schedules between Regina and Moose Jaw only. Passes may be purchased at the Palliser Campus in Moose Jaw only. Pricing and schedule details are available at the Palliser Campus.

RULE# 21: FREQUENT RIDER CARD

1. Pass Price
\$30.00 + GST

2. Eligibility

Persons aged twelve (12) to fifty-nine (59) are eligible to purchase a Frequent Rider Card.
The Frequent Rider card cannot be applied to Child or Senior fares.

A Card holder presenting his/her card when purchasing a ticket is entitled to a 20% discount off existing adult and student fares. Passengers may be required to present their Frequent Rider Card when boarding, along with valid ID to be permitted on the bus. Failure to produce required documents may result in the refusal of transport.

3. Discount Level

a) Students – 30%

Any student passenger purchasing a Frequent Rider Card is entitled to travel for a one year period over STC Lines only, at 70% of the one-way or round trip regular

fare applicable to adults, increased where necessary to make fare end in a “.00” or “.05.”

b) Regular Fare Passengers – 20%

Any regular fare passenger ages 16 to 59, purchasing a Frequent Rider Card, is entitled to travel for a one year period over STC Lines only, at 80% of the one-way or round trip regular fare applicable to adults, increased where necessary to make fare end in a “.00” or “.05.”

RULE# 22: SEAT SELECTION

The Seat Selection program offers passengers the opportunity to reserve their favorite seat on STC schedules. Passengers must purchase a STC ticket before they can reserve a seat.

This program may be subject to restrictions to certain routes and will only be offered on selected routes to customers departing from Prince Albert, Regina, and Saskatoon. Current pricing will be posted at Prince Albert, Regina, and Saskatoon Ticket Offices.

Passengers may purchase a seat selection up to seven days in advance and up to thirty minutes prior to the scheduled departure.

RULE# 23: PREPAID TICKET ORDERS (PTO)

This program facilitates the purchase of bus passenger transportation by a customer at one location for a party commencing travel at another location.

Fees: A service fee of fifteen dollars (\$15.00) per ticket order applies to all STC PTOs.

In general, there are two types of service offered:

1. Over STC lines only; and
2. Interlined with GCTC (Greyhound Canada Transportation Corp.)

Under Interline arrangements with GCTC, the collection and issuance of prepaid tickets will be coordinated through the closest Regina or Saskatoon ticket office and an additional GCTC fee will be charged. An additional GCTC surcharge applies for cash advances on GCTC prepaid ticket orders.

Terms & Conditions

1. The maximum allowable cash advance is \$50.00.
2. The service fee on prepaid ticket orders is non-refundable.

3. Refund charge of \$10.00 with copy of PTO and Ticket applies.

RULE# 24: COMPASSIONATE FARES

Person travelling to/from the funeral of an immediate family member may receive a reimbursement of 20% of the fare paid (excluding monthly passes). Application for the rebate, including a ticket receipt and copy of the death certificate, must be submitted to: Ticket Refunds, STC Head Office.

Immediate family members are defined as follows:

- Spouse (including common law)
- Child – adopted/step/grand/great grand
- Parent – step/grand/great grand/ legal * in-law
- Daughter/son/father/mother * in-law
- Brother/sister – half/in-law/step
- Aunt/uncle/niece/nephew
- Legal guardian and spouse/with proof of judgment.

RULE# 25: GROUP RATE / BULK DISCOUNT

1. A 10% discount of regular adult fares is available to any person or group purchasing 10 or more regular fare tickets at one time between two STC Points of Service.
2. These discounted tickets are non-refundable. Limit/expiration of tickets is one year from date of purchase and cannot to be used in conjunction with any other discount program.

RULE# 26: MID-WEEK RETURN DISCOUNT

1. A 20% discount off regular return adult fares is available to any person travelling only on the days of Tuesday, Wednesday, and Thursday on both portions of the trip. Restricted between any two STC Points of Service and is not to be interlined with any other carrier.
2. The mid-week return ticket must be completed within the time period of 90 days from date of sale.
3. These discounted tickets are non-refundable.
4. These discounted tickets are not to be used in conjunction with any other discount program.

RULE# 27: E-TICKETS

E-tickets are available for sale online, for travelling at a specific date and time. Passengers travelling with an e-ticket are required to abide by all rules outlined in this tariff.

A – Schedule Restrictions

E-tickets are date and time specific and are valid for the travel schedule selected at time of purchase only. In the event that STC cancels a schedule, passengers can make arrangements to travel on a future schedule at no extra charge.

B –Ticket Refunds

1. E-tickets are non-refundable and non-exchangeable.
2. E-ticket travel schedules cannot be changed after the e-ticket has been purchased.
3. If a passenger misses a schedule, they are required to purchase another ticket in order to travel.

C – Routes Eligible

E-tickets are available for purchase on selected routes. Routes eligible for purchase will be displayed on STC's e-ticket website.

D– Available Fare Types

The following fare types will be available for purchase:

- Regular Adult Fare
- Regular Student Fare
- Regular Senior Fare
- Frequent Rider Adult Fare
- Frequent Rider Student Fare
- Child Half Fare
- Child Free Fare

E – Travel Requirements

1. Each passenger travelling must produce a valid printed e-ticket, presented to the driver when boarding.
2. Passengers must produce one piece of valid government issued photo ID when boarding. The name on the ticket must match the name on the ID.

3. When traveling on a Frequent Rider fare, passengers must present their Frequent Rider Card along with valid ID. The name on the Frequent Rider Card must match the name on the ticket and photo ID.

Failure to produce required documents may result in the refusal of service.

F – Method of Payment:

The following forms of payment for tickets will be accepted: Visa and MasterCard.

RULE# 28: SMOKING

A - Tobacco

In accordance with the *Tobacco Control Act* in Saskatchewan, smoking is not permitted inside any STC depot location or onboard any STC bus. The *Tobacco Control Act* also requires that no smoking is to be permitted within 3 meters of any doorway, window or air-intake of an enclosed public place. The definition of “Public Place” in the *Tobacco Control Act* includes both public buildings and public transit vehicles.

B – E-cigarettes

Smoking e-cigarettes is not permitted inside any STC terminals or onboard any STC bus.

RULES & REGULATIONS SECTION A2

RULE# 1: APPLICATION

Except as otherwise specifically provided herein, the Rules, Regulations, Rates and Charges published in this Section apply to the transportation, storage or parcel checking of baggage, and other articles as specified and defined in Rule 1A, in connection with valid transportation sold over the lines of Saskatchewan Transportation Company.

RULE# 1A: BAGGAGE SEARCH

As a condition of carriage, all baggage is subject to search in accordance with Rule No. 1 in Section A-1 of this tariff.

RULE# 2: BAGGAGE DEFINED

All baggage stowed in the lower baggage compartments of the bus will not be accessible until arrival at the final destination.

All baggage transported in Baggage Service must remain checked until arrival at the final destination.

1. All baggage transported in Baggage Service, unless otherwise provided, must be enclosed in receptacles, such as trunks (see exception below), suitcases, backpacks, duffel bags, briefcases, or other containers specifically authorized in this rule, which are provided with handles, securely locked or otherwise fastened, and made of a material of sufficient strength and durability and of quality sufficient to withstand the handling and piling incident to its transportation in Regular Baggage Service. Plastic bags, including garbage bags, will not be permitted for the purposes of baggage.
2. All baggage transported in Baggage Service must have a "Luggage Identification Tag" attached showing the passenger's "destination" and "name." The owner's name and complete permanent address should be contained inside each piece of baggage.
3. Baggage may be defined as either "personal" or "sample," as follows:
 - a) Personal baggage consists of wearing apparel, toilet articles (except liquids), and similar personal effects, which are in actual use, and which are necessary and appropriate for the wear, use, comfort and convenience of the passenger, for the purpose of the journey, and which are not intended for use by other persons, nor for sale, but does not include or consist of any of the articles specifically prohibited herein. (See Rule 3 for Prohibited Articles.)
 - b) Sample baggage consists of property for the commercial (as distinguished from the personal) use of the passenger, and is restricted to catalogues, models and samples of

goods, wares or merchandise, tendered by the passenger for transportation in regular Baggage Service, for use by him/her in making sales or other disposition of the goods wares or merchandise represented thereby, but does not include or consist of any of the articles specifically prohibited herein. (See Rule 3 for Prohibited Articles.)

4. Other articles which may be handled in baggage service:

Except as otherwise specifically shown, personal or sample baggage may also contain, include or consist of the articles enumerated in this rule, if such are not intended for other persons, nor for sale. Such articles may be accepted for transportation in Regular Baggage Service, subject to the limitations as to size, weight and value named herein, and subject to further conditions of acceptance as shown in connection with each article, when the owner is a passenger presenting a valid ticket.

OTHER ARTICLES WHICH MAY BE HANDLED IN BAGGAGE SERVICE	
Article	Further Conditions of Acceptance
Baby items: carriages, cribs, go-carts, strollers	Collapsible; when wrapped in canvas, or other strong material (paper wrapping excluded), and securely roped, strapped or tied.
Bed rolls, sleeping bags, hammocks, kit bags	When wrapped in canvas or other strong material (paper wrapping excluded), and securely roped, strapped or tied.
Boxes	(wooden or metal, with handles, when securely roped, strapped or tied) containing wearing apparel, carpenter's or other mechanics' tools
Bundles	Containing wearing apparel, when wrapped in canvas, or other strong material (paper wrapping excluded), and securely roped, strapped or tied.
Camp Equipment	When in trunks, or other fully enclosed receptacles.
Cartons	Containing wearing apparel, when made of corrugated board, solid fiber or other material of sufficient strength and durability, and of a quality to withstand the handling and piling incident to its transportation in baggage service, and when securely roped, strapped or tied so as to provide a means of handling. (This does not include containers made of pasteboard or strawboard.)
Clubs or sporting paraphernalia	Such as golf, baseball, cricket, football, hockey, lodge, lacrosse, polo, soccer, when contained in trunks or other fully enclosed receptacles.
Guns or Firearms	The owner MUST travel on the same bus as the firearm. The firearm will not be allowed on the bus as carry-on luggage but will be allowed in regular baggage service. Firearm must be unloaded, bolt or bolt carrier must be removed (if possible), and contained in non-transparent material that cannot be broken into or opened accidentally during transport. There should be nothing on the outside of the container to indicate the contents.

OTHER ARTICLES WHICH MAY BE HANDLED IN BAGGAGE SERVICE CONT'D	
Article	Further Conditions of Acceptance
Miner's Packs	When containing no explosives or inflammable materials, and when securely roped, strapped or tied. Agent must examine the contents and be certain that no explosives or inflammable materials are contained therein.
Musical Instruments	(not including phonographs.) Subject to the limitations as to shape, size and weight, musical instruments may be handled when packed in such manner as to withstand ordinary baggage handling practices, and when enclosed in trunks, or other substantially rigid containers, provided with handles and made of a material of strength and durability, and of a quality to withstand the handling and piling incident to its transportation in baggage service.
Saddles	When securely roped, strapped or tied
Skis/poles, Snowboards	When securely placed in appropriate storage bags.
Tool Chests	(containing tools) when entirely enclosed, and constructed of a material of sufficient strength and quality to withstand the handling and piling incident to loading, unloading and transportation in baggage service, and when securely roped, strapped, tied or locked. Tool chests must be provided with handles.
Tow-bars or other towing equipment	(used for towing automobiles or other trucks) when enclosed in substantial rigid containers, or when wrapped in canvas, or other strong material (paper wrapping excluded), and securely roped, strapped or tied. (See Rules 5 & 6).
Wheelchairs	Collapsible, at owner's risk unless fully enclosed in a receptacle.

**RULE# 3: ARTICLES AND RECEPTACLES PROHIBITED & PROPERTY
CARRIED AT THE OWNER'S RISK IN BAGGAGE SERVICE**

All property, which is not included within the definitions of "personal baggage" or "sample baggage" published under Rule 2, paragraph 3, of this section, or which is not specifically named in Rule 2 Paragraph 4, of this section, shall be considered as "Prohibited Articles" or

“Property Carried at the Owner’s Risk,” and will not knowingly be accepted as baggage for transportation in baggage service.

1. Prohibited Articles:

Articles listed below are classified as prohibited and will not be transported by bus under any circumstances. That is, passengers will not be permitted to carry the items in baggage service or to carry them on the bus.

- Acids capacity less than or equal to five (5) Liters.
- Animals or pets, including live poultry, fish and reptiles (snakes)
- Articles whose dimensions exceed the size limitations published in Rule 4, herein.
- Baby carriages or go-carts, except as provided in Rule 2 herein.
- Batteries containing liquid acids
- Barrels
- Bicycles
- Crates
- Cylinders containing compressed gases will be accepted when required for medical use provided the medical cylinder is intended for the personal use of an individual on board the coach, is in compliance with Transport Canada regulations regarding Means of Containment, and has a water
- Explosives
- Films – flammable
- Flammable Materials
- Fruit
- Furniture
- Items which can be classified as “concealed weapons,” loaded guns, hand guns, pistols, revolvers and other firearms, etc.
- Hazardous (dangerous) articles, such as poisons, gases, explosives, radioactive materials, matches (strike anywhere), flammable articles, ammunition, etc.
- Materials which have a disagreeable odor
- Money
- Pets
- Perishable articles
- Poisons
- Television sets or picture tubes
- Fireworks

2. Property Carried at the Owner’s Risk

Certain items of property, not specifically authorized as “baggage” in this Tariff will be accepted for transportation, but will be classified as “Property Carried at the Owner’s Risk.” “Property Carried at the Owner’s Risk” will be transported entirely at the risk of the passenger or owner, and the Carrier will not be responsible for its loss or damage.

Under no condition will items of property classified as “Prohibited Articles” as listed in Rule 3, Paragraph 1 be transported.

The total number of pieces and the combined aggregate weight of baggage carried in baggage service and “Property Carried at the Owner’s Risk” shall not exceed the number of pieces or the weight allowances provided in Rule 4, Paragraphs 3 and 4, and Rule 5, hereof, respectively.

Individual pieces of “Property Carried at the Owner’s Risk,” as provided in Rule 3, Paragraph 2, hereof shall not exceed the size and weight limitations specified in Rule 4, Paragraphs 1 and 3, hereof.

Containers of “Property Carried at the Owner’s Risk” which are too large to be carried in the parcel packs inside the bus may be placed in the baggage compartment. Baggage tags will be attached to such items.

- Articles of extraordinary value
- Articles other than baggage contained in cartons
- Articles or baggage contained in paper wrapping
- Briefcases without handles
- Business machines
- Cameras, digital cameras or video cameras
- Cassette players, CD players, CDs, discmans, walkmans, iPods, MP3 Players, DVD players
- Computers and software
- Foodstuffs, only when contained in original sealed cans or sealed packages
- Fragile articles
- Gambling devices
- Jewelry or watches
- Liquids
- Meat
- Musical instruments
- Phonographs
- Phonograph records
- Radios, including transistor type
- Receptacles not authorized in Rule No. 2 herein
- Receptacles with more than two bulging sides, or with two bulging sides that are not opposite each other.
- Receptacles which are in bad order, or which lack sufficient strength to withstand ordinary handling
- Receptacles marked “Glass,” “Fragile” or in any other way which indicates that the contents are of fragile nature and are likely to be damaged by ordinary handling
- Recording machines
- Sewing machines of all types
- Tapes (recording)
- Transcription machines
- Tricycles
- Typewriters
- Valuable papers, including manuscripts, irreplaceable publications, documents, etc.

RULE# 4: CARRIAGE OF MOBILITY AIDS AND SCOOTERS

In addition to the free baggage allowance outlined below in Rule #5, STC will accept mobility aids and scooters for carriage as baggage at no additional charge if 24 hours advance notice is provided. Up to two large mobility aids will be accommodated per bus. STC baggage compartments can accommodate the following sizes and weights for mobility aids and scooters carried as baggage:

- Width: 43 inches or 109.2 cm
- Height: 29 inches or 73.6 cm (with seat and steering column collapsed)
- Length: 89 inches or 226.06 cm
- Weight: 500 lbs or 227 kg

RULE# 5: FREE BAGGAGE ALLOWANCE

Baggage, consisting of articles permitted to be handled in baggage service (as outlined in Rules 2 and 3 herein) will be transported without additional charge, up to the limits outlined below.

Free Baggage Allowance Limitations		
Ticket Type	Number of Checked Bags	Number of Carry-on Bags
Full Fare	2	1
Half (1/2) Fare	1	1
Free	1	1

1. Checked bags will be stored in the baggage compartment under the bus. Passengers will not have access to their bags until the bus has reached their final destination.
2. Carry-on bags must fit and should be placed in the overhead bins or under the passenger's seat.
3. If necessary, passengers may also carry on one personal item. These items include, but are not limited to, purses, laptops, camera bags, medical equipment, and special needs items.
4. Baggage must not exceed the weight and size limitations defined in Rule 5 of this Tariff.

RULE# 6: BAGGAGE LIMITATIONS

As a condition of carriage, all baggage is subject to search in accordance with Rule 1, in Section A-1 of this Tariff.

1. Quantity

A maximum of three (3) pieces of baggage (2 checked and 1 carry-on), for each full fare ticket, and a maximum of two (2) pieces of baggage (1 checked and 1 carry-on) for each half-fare or free ticket will be accepted for transportation free of charge.

See Rule 13 for details regarding the transportation of excess baggage.

2. Size

Checked baggage exceeding the dimensions of 24 inches (61cm) in width or breadth and 45 inches (114cm) in length will not be accepted for transportation.

Carry-on baggage must not be greater than 9 inches (23cm) high, by 16 inches (40.5cm) wide, by 20 inches (70.5cm) in length and must not weight more than 15 pounds (7kg).

3. Weight

Any piece of baggage exceeding 100 pounds (45kg) will not be accepted for transportation in baggage service.

RULE# 7: LIABILITY

1. The amount of any loss of damage for which STC will be liable shall be computed on the basis of the value of the baggage at the place and time of acceptance.
2. STC will not be responsible for loss or damage to baggage in excess of the amounts shown below, and then, only to the extent of the actual loss or damage sustained:
 - a) The maximum free value allowance is \$100.00, in the event no excess value has been declared and excess value charges paid thereon.
 - b) The declared value of baggage at the time of acceptance, and upon which excess value charges as shown herein have been paid. (See also Paragraph 3.)
3. STC will **not** accept liability for a greater value than \$100.00 on any single piece of baggage, nor for a greater value than \$100.00 for each ticket or \$100.00, regardless of the number of pieces of baggage and, in no event, shall the liability exceed the Actual Value of the baggage at the time of acceptance.
4. STC will **not** assume any liability for damage, breakage and/or loss of:
 - a) Any articles, the handling of which this Tariff specifically prohibits for transportation in baggage service; or
 - b) Any articles not specifically defined and/or authorized herein as articles which may be transported in baggage service.
5. STC will not accept any liability for property in the passenger's custody.

RULE# 8: CLAIMS

1. As a condition precedent to recovery, claims for loss, damage, injury or delay must be filed in writing with STC within one (1) month after the delivery of the baggage or, in the case of failure to make delivery, within one (1) month after the lapse of a reasonable time for delivery. Legal suits for damages may be instituted against STC only within a period, not to exceed one (1) year and one (1) day, from the day when notice in writing is given by STC, to the claimant, that STC has disallowed the claim, or any part(s) thereof, specified in the notice. Where claims are not filed or suits are not instituted thereon in accordance with the foregoing provisions, STC shall not be liable, and such claims will not be paid.
2. STC shall have a reasonable time in which to locate lost baggage before making settlement, which will be not less than ninety (90) days from the date of receipt of the notice of such loss.
3. STC shall have the full benefit of any insurance that may have been affected upon or on account of baggage, which has been damaged or lost, insofar as this shall not void the policies of contracts of insurance.

RULE# 9: DELIVERY OF BAGGAGE AT DESTINATION

Passengers must claim their baggage upon arrival at their destination.

RULE# 10: BAGGAGE UNDER QUARANTINE

Baggage under quarantine, or subject to Government Customs examination, must not be delivered to its owner's until released by the proper authorities.

RULE# 11: REDEMPTION OF TICKETS

1. When a transportation ticket, on which baggage has been transported, is presented for redemption, charges for the transportation of the baggage will be deducted from the redemption value of the ticket. Charges will be assessed as shown in Rule 11.
2. If the gross weight of baggage cannot be ascertained, the charge will be based on the maximum free allowance, subject to minimum charges.

RULE# 12: CHARGES FOR BAGGAGE HANDLING

When baggage has been forwarded, but the passenger discontinues his trip at an intermediate point, or does not make a part of the trip, the charge for the transportation of such baggage will be provided under Rule 13, "Transportation of Excess Baggage," based on:

1. The total mileage which the baggage is transported over that portion of the route or the entire route (as the case may be) not traveled by the passenger, and
2. The gross weight of the baggage.

Note: In those instances where the gross weight of the baggage is not known, or cannot be determined, the applicable maximum free weight allowance provided in Rule 5 will be used.

No charge will be made for the transportation of baggage from and to points on the route traveled by the passenger.

RULE# 13: CHARGES FOR BAGGAGE OF EXCESS VALUE

1. Charges for excess value must be prepaid.
2. Collections for excess value will not be made for movements to any stations beyond that to which baggage is destined.
3. When collection is made for excess value, a "busbill" will be issued.
4. On baggage forwarded from points where there is no Agent, excess value charges may be declared and charges paid at the next station which has baggage facilities.
5. Unless a greater value is declared by a passenger, and charges paid for excess at the time of acceptance, it shall be considered that the value of baggage, belonging to the passenger, is not in the excess of the Free Allowance specified in Rule 6, and STC will not accept liability for a greater sum in case of loss or damage.
6. If a passenger declares a greater value than that specified in Rule 6, a charge at the rate of 3% on declared value in excess of \$100.00 free valuation will apply. The total valuation may not exceed the limitations in Rule 6 (see exception).

Exception 1: Holders of free transportation will not be accorded the privilege of declaring excess value on baggage handled on such transportation.

RULE# 14: TRANSPORTATION OF EXCESS BAGGAGE

When more than three (3) pieces of baggage are presented with an Adult Ticket (or (2) pieces of baggage are presented with a half-fare ticket) for transportation, the pieces in excess of the allowed number must be shipped in Bus Package Express Service, at the applicable rates and charges, or by other means of transportation selected by the passenger.

When two (2) or three (3) pieces of baggage are presented for transportation and the aggregate weight of such pieces is in excess of the "Free Baggage Weight Allowances," provided under Rule 4, the piece(s) in excess of the aggregate weight must be transported in Bus Package Express Service, at the applicable rates and charges, or by other means of transportation selected by the passenger.

Baggage being shipped in Bus Package Express must be acceptable under the provision of Express Tariffs, issued by or on behalf of STC.

RULE# 15: BAGGAGE ACCEPTED FOR STORAGE

Baggage may be accepted for storage at terminals equipped with parcel check rooms subject to the following rules, regulation and charges:

1. As a condition of carriage and use of STC storage facilities, STC reserves the right to conduct a search of all baggage in accordance with Rule 1 in Section A-1 of this tariff.

No person is obligated to permit a search of their baggage under this Rule if they choose not to use STC storage facilities.

2. The following articles are prohibited from storage in parcel check rooms:
 - Acids or similar property;
 - Dogs, cats, birds or other live animals;
 - Explosives or other inflammable articles;
 - Money, jewelry, and precious stones;
 - Negotiable or other valuable papers; and
 - Property of a dangerous character, etc.
3. Articles of a bulky nature such as trunks, tool chests and baby carriages will be accepted subject to space only.

RULE# 16: TERMINAL STORAGE

Baggage may be accepted for storage at terminals equipped with baggage locker facilities at rates and conditions as posted on lockers and subject to conditions outlined in Rules 16 & 17, below.

**RULE# 17: LIABILITY FOR ARTICLES CHECKED IN TERMINAL
PARCEL CHECK ROOMS OR LOCKERS**

STC shall not be liable for more than \$25.00 in respect to loss or damage to any new package including contents, or any article not contained in a package, whether such loss or damage be occasioned through negligence of STC, its agents, or employees, or otherwise; and there shall be no liability whatsoever upon STC in respect of any such loss or damage howsoever caused unless application for delivery of such package or article may be made within six (6) months after the date of deposit.

**RULE# 18: UNCLAIMED PROPERTY CHECKED IN TERMINAL
PARCEL ROOMS AND LOCKERS**

Baggage or property remaining unclaimed for thirty-one (31) days after storage charges have commenced, will be forwarded to STC's unclaimed property warehouse, and if it remains unclaimed for a period of ninety (90) days, it may be sold at public auction.

RULE# 19: EXPRESS SERVICE

Personal baggage transported in Express Service must be **prepaid**.